LAFAYETTE UTILITIES SYSTEM

Customer Service Division
4010 W Congress Street or
2701 Moss Street
P.O. Box 4024-C
Lafayette, LA 70502
Tel: 337.291.8280 Fax: 337.291.8082

Dear Customer,

Thank you for downloading the Wastewater Adjustment Request form. This form should be used when requesting an adjustment on the Wastwater Charges portion of your LUS utility bill because of a broken water line, filling of a swimming pool or any of the other reasons listed on the form. Please complete this form at your earliest convenience and return it to us with the necessary attachments.

This form must be returned to LUS in order for your adjustment to be considered. If you need further assistance, please contact the Customer Service Division at 337.291.8280.

Sincerely,

Customer Service Division
Lafayette Utilities System

Enclosure

Improving the way you live.

LAFAYETTE UTILITIES SYSTEM

Wastewater Adjustment Request

Date: _____

Name:_____

Service Address:_____

Phone Number:_____

Account Number:_____

Please adjust the Wastewater portion of my utility bill. I have placed an "x" next to the applicable reason(s):

_____ Repaired a leak in swimming pool _____
(mm/dd/yy)

_____ Filled swimming pool with approximately _____of water on _____
(gallons) (mm/dd/yy)

_____ Repaired a broken water line on _____
(mm/dd/yy)

Location of repair:_____

_____ WDN customer billed water consumption of _____ for _____ - _____
(gallons) (billing period)

_____ Other reason(s); please specify:_____

_____

_____

_____
(customer's signature)

- Please attach the repair bill or receipt(s) for the materials purchased to complete the repair(s). <u>This information is required</u> and is to be returned to the LUS Customer Service Division.
  Mailing to: **P. O. Box 4024-C, Lafayette, LA 70502** – or –
  Fax to: **337.291.8899** – or –
  Email to: **LCGAcctsRec@LafayetteLA.gov**

- Repairs on broken pipes, where the water used went into our sewer system, <u>will not</u> warrant a wastewater adjustment.

- Only one (1) adjustment per year is allowed for filling a swimming pool.