LAFAYETTE UTILITIES SYSTEM

CONTACT:
Heidi Tweedel
LUS Public Information
(337) 534-6043

FOR IMMEDIATE RELEASE

January 23, 2026

FREEZING WEATHER PREPARATION

LAFAYETTE, LA– With temperatures forecasted to fall below freezing in Lafayette, water conservation is essential to maintaining sufficient water pressure in the system. Damage from frozen and burst pipes in the system, along with an overuse of water by customers can cause a drop in water pressure. By reducing water usage, LUS can continue to maintain adequate water pressure levels for household use and critical public health and safety needs, such as hospitals and emergency services like fire protection.

The following tips are provided to help protect your home and/or business and support stable water pressures for essential public health and safety needs:

- Open indoor cabinet doors under sinks to allow warm air to circulate around pipes
- Locate your home and/or business's hand cut-off valve in case of an emergency
    - Traditional location: It is usually located 1–2 feet from the water meter going toward the house and/or business
    - Other locations: In older homes and/or business, it may be located on an outdoor faucet; in newer homes, it is often found in the garage
    - Pictures of examples are available in the Hurricane Handbook (page 37) and on LUS social media: Facebook and Instagram
    - If you are unsure where your home and/or business's cut-off valve is located, we recommend contacting a licensed plumber in advance before an emergency occurs
- Insulate exposed pipes outside, in the attic, and beneath your home and/or business
- Cover outdoor faucets
- Maintain your home and/or business's temperature between 60-68 degrees

To report a utility issue, please call (337) 291-5700. For other service requests, please dial 311.

In addition, here are some essential tips to keep your household warm while reducing risks:

- Keep your fireplace clean when in regular use

- Turn space heaters off when leaving the room or going to bed
- Don’t use a space heater if the cord is damaged
- NEVER use an oven to heat your home
- Keep anything that can burn at least 3 feet from all heat sources

Thank you for your assistance and patience during this time.

LUS Mission Statement: As a publicly owned utilities system, we provide high quality, competitively priced services that exceed our customers’ expectations and contribute to the Consolidated Government to support other community needs.

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FOR MORE INFORMATION:
Heidi Tweedel, Lafayette Utilities System Spokesperson
337-534-6043 cell| htweedel@lus.org