LAFAYETTE UTILITIES SYSTEM

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FOR IMMEDIATE RELEASE

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LAFAYETTE UTILITIES SYSTEM SUSPENDS LATE FEES DURING FEDERAL GOVERNMENT SHUTDOWN

LAFAYETTE, LA– Under the direction of Mayor-President Monique B. Boulet, Lafayette Utilities System (LUS) is temporarily suspending late fees for LUS customers through November 30th, recognizing the potential financial hardships many may be experiencing as a result of the ongoing federal shutdown.

Governor Jeff Landry recently signed a statewide Emergency Declaration for Louisiana in response to the shutdown's effects. In alignment with the declaration, LUS will work with affected customers individually to establish flexible payment arrangements for a portion of their outstanding balances.

"Our focus is ensuring customers facing furlough or financial hardship have a clear path forward to maintain essential utility services," said Mayor-President Monique B. Boulet. "LUS remains committed to being responsive in providing the stability our residents need while this situation continues."

Through November 30th and on a case-by-case basis, LUS utility customers can call Customer Service and request a payment arrangement for a portion of their outstanding balances. Those who are able to continue making regular payments are encouraged to do so through one of the following methods: online at www.lus.org (using My Account, Quick Pay, Digital Wallets, Scan to Pay or Walmart Bill Pay), by mail (P.O. Box 4024-C, Lafayette, LA 70502), by telephone at (337) 291-8280, in person at 1875 W. Pinhook Road and 2701 Moss Street or drive-thru at 2701 Moss Street to keep their account balance current.

LUS will continue monitoring the situation closely and remains committed to providing high-quality, affordable utility services that meet the needs of Lafayette residents and businesses—especially during challenging times.

Our Mission Statement: As a publicly owned utilities system, we provide high-quality, competitively priced services that exceed our customers' expectations, and contribute to the Consolidated Government to support other community needs.

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FOR MORE INFORMATION:

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